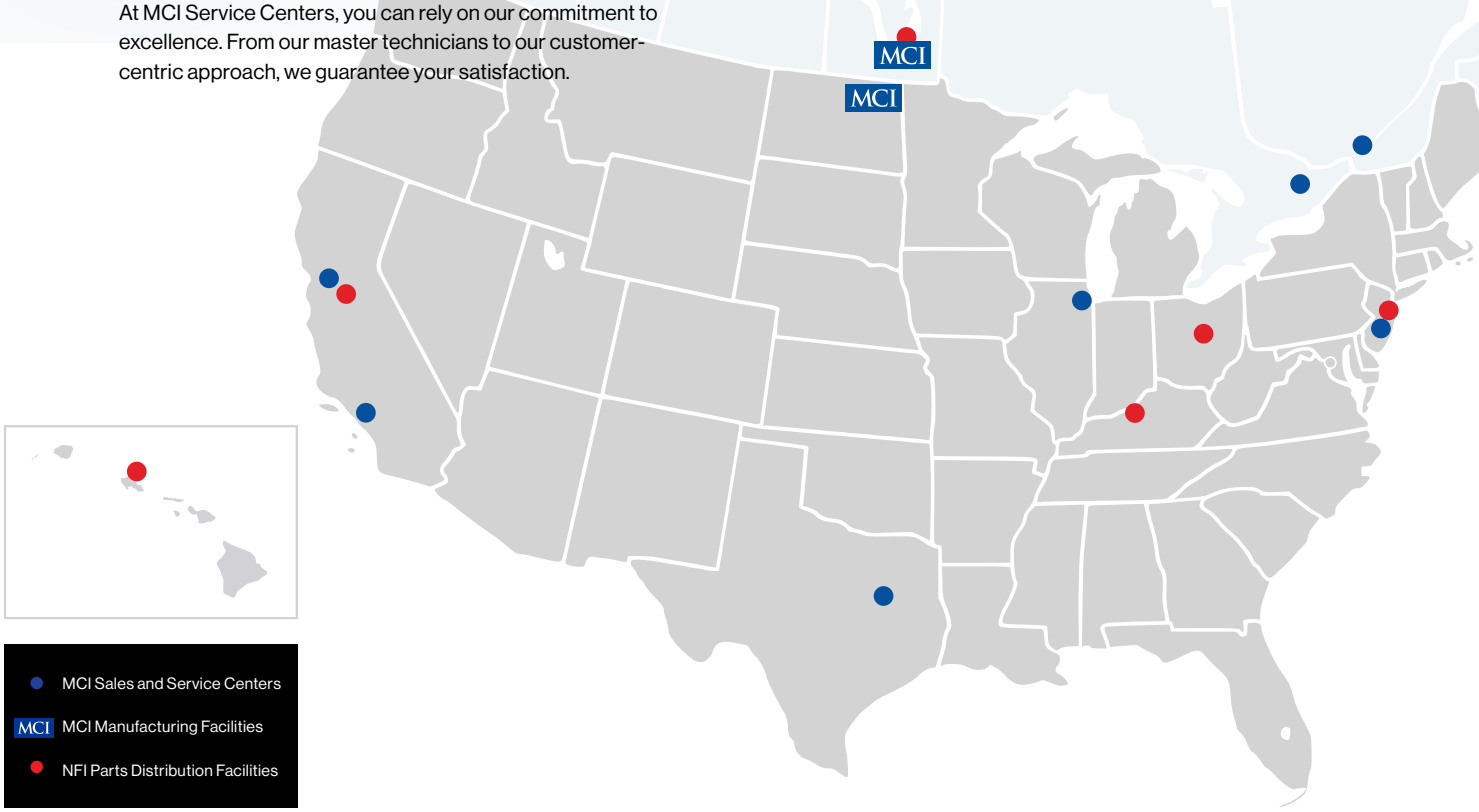
MCI® Service Centers.

Service you can trust.

Service Centers Features and Capabilities

At MCI Service Centers, you can rely on our commitment to excellence. From our master technicians to our customer-centric approach, we guarantee your satisfaction.



	Northern CA SF Bay Area	Southern CA Los Angeles Area	Dallas Texas	Chicagoland Illinois	Tri-State Area New Jersey	Ottawa Canada	Montréal Canada
Location and Phone Number	4120 Point Eden Way Hayward, CA 94545 800-233-5574	20700 Denker Avenue Suite A, Torrance, CA 90501 800-958-8593	9787 Clifford Drive Dallas, TX 75220 800-248-4942	200 East Oakton St. Des Plaines, IL 60018 800-428-7626	14 Harmon Drive Blackwood, NJ 08012 800-262-1287	480 Hartney St. Arnprior, ON K7S 0B8 613-622-7949	3500 rue St. Patrick Montréal, QC H4E 1A2 800-663-3328
Hours of Operation Monday - Friday	7:00 AM–3:30 PM PST	7:00 AM–3:30 PM PST	6 AM–4:30 PM CST	8:00 AM–4:30 PM CST	7:00 AM–8:00 PM EST	M-T: 7:00 AM–4:15 PM EST Fri: 7:00 AM–12:00 PM EST	M-F 5:30 AM–3:00 PM EST Weekends on-call
Body Work	X	X* (minor work done in-house)	X*	X	X	X	X
Paint Work	X	X*	X	X	X*	X	X
Cummins Certified		X	X	X	X		
Fire Restoration	X			X	X	X	X
Fleet Maintenance	X	X	X	X	X	X	X
General Repairs	X	X	X	X	X	X	X
Heavy-Duty Collision	X	X		X	X	X	X
High-Voltage Repair	X	X	X	X	X	X	X
High-Voltage Charger On-Site	X	X	X	X	X		
Lavatory Dump	X* (by appointment only)		X	X	X		X
Refurbishment	X		X	X	X	X	X
Wash Bay	X* (by appointment only)	X* (by appointment only)	X	X	X		7 days (5:00 AM-12:00 AM)
Service Center Manager	Brian Jablonski	Tony Molina	Ryan Vandivere	Cary Kadyschuk	Josephine Arrington	Danny Yemen	Marc-Andre Ouellet

* Sublet to an off-site vendor

** Wash, fuel, and lav dump services are available 7 days a week, every day except Christmas and New Year's Day, Open to the public, no appointment necessary.

MCI Reliadrive

A Reliability Driven Service Guarantee

Service so reliable, we guarantee it.

From preventative maintenance and small repairs to complete coach overhauls, we do it all. And thanks to our Reliadrive quality commitment, it's service you can count on-guaranteed!

- OEM Parts and OEM-Certified Technicians
- Fixed Right the First Time
- Accurate Estimates
- 6-Month Parts and Labor Warranty

Service you can count on.

- **If we should fail to meet any of these standards, your next service will include a free oil change.***
- **Available only at MCI Service Centers.**

MCIcoach.com/service-center

Canada

Montreal
3500 rue St. Patrick
Montréal, QC
H4E 1A2
800-663-3328

Ottawa
480 Hartney Street
Arnprior, ON
K7S 0B8
613-622-7949

United States

Northern California
4120 Point Eden Way
Hayward, CA
94545
800-233-5574

Southern California
20700 Denker Ave.
Suite A
Torrance, CA 90501
800-958-8593

Illinois
200 East Oakton Street
Des Plaines, IL
60018
800-428-7626

Texas
9787 Clifford Drive
Dallas, TX
75220
800-248-4942

New Jersey
14 Harmon Drive
Blackwood, NJ
08012
800-262-1287

* Estimates are based on customer's approved work within 10%. Warrantied parts exclude normal wear items (e.g. blades, hoses, tires). Labor credit limited to labor charged on original estimate for failed item. Free oil change includes labor, oil, and oil filter for standard coach. See www.mcicoach.com for further details.

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