Online warranty system.





Streamline your warranty life cycle.

New Flyer and MCI are the first heavy-duty Transit OEMs to offer an internet-based warranty lifecycle management system. This user-friendly tool will enable you to streamline your warranty, claims, and warranty parts processing. It will give you total visibility into the claims process from start to finish, increasing ease of management and creating efficiencies across the entire warranty life cycle.

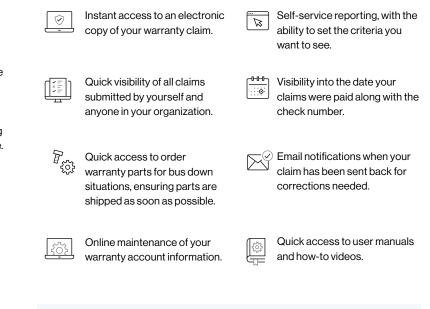
- Get complete visibility into the claims process from start to finish.
- Eliminate paper work by entering claims directly into the system.
- Improve efficiency by responding with corrective action more quickly.
- Receive faster payment as a result of reduction in processing time.
- Speed problem discovery with early warning of possible product issues.

Get connected.

To obtain your Customer Portal login information, contact us at:

204.224.6722 warranty@newflyer.com

Features.



Benefits of the customer portal.

The New Flyer and MCI Service Organization is always ready to solve your problems and get your bus or coach up and running as soon as possible. The Customer Portal is just another step to making this happen faster.

With the Customer Portal, you will have all the information that you need at your fingertips in real time. Follow-up calls, faxes, and monthly reconciliations will be greatly reduced, and possibly no longer necessary.

Plus, we are just a phone call away and are always here to support you through your warranty claims process.

