



MCI LABOR RATE APPLICATION

CUSTOMER CONTACT INFORMATION			
COMPANY NAME:			
CONTACT NAME: (PLEASE PRINT)		TITLE: (PLEASE PRINT)	
FIRST		LAST	
COMPANY ADDRESS:			
CITY:		STATE:	ZIP:
MCI PARTS ACCOUNT# (REQUIRED)		PHONE #:	
FAX NUMBER:		ALTERNATE PHONE #:	
EMAIL ADDRESS:		MCI FLEET SUPPORT MANAGER:	
ALTERNATE EMAIL ADDRESS:		<input type="checkbox"/> YES! REQUEST ACCESS TO (CCS) CUSTOMER CARE SYSTEM	
REQUEST FOR LABOR RATE INCREASE			
PLEASE SUPPLY THE CURRENT BASE RATE PAID TO TOP MECHANIC FOR WARRANTY REPAIRS, EXCLUDING ANY FRINGE BENEFITS AND OVER HEAD COST. MULTIPLY BY 125% USING THE EXAMPLE BELOW TO CALCULATE YOUR WARRANTY REIMBURSEMENT RATE:			
<p style="text-align: center;"> Example: Top mechanic's rate: \$30.00 Times 125%: x 1.25 Warranty labor rate: \$37.50 </p>			
CURRENT BASE RATE: \$		WARRANTY RATE: \$	
CURRENCY TYPE:		REQUEST DATE:	
<input type="checkbox"/> U.S.		<input type="checkbox"/> CANADIAN	
COMMENTS:			
FULL NAME: (PLEASE PRINT)		TITLE: (PLEASE PRINT)	
FIRST		LAST	
AUTHORIZED SIGNATURE: _____		DATE:	
MCI WARRANTY APPROVAL: _____		DATE:	
<i>PLEASE NOTE: WARRANTY REIMBURSEMENT WILL NOT BE PROCESSED WITHOUT COMPLETED FORM AND ALL REQUESTED INFORMATION SUPPLIED TO MCI AS PER PAGE 2 OF YOUR MCI OWNERS LIMITED WARRANTY MANUAL. IF YOU HAVE ANY QUESTIONS CONTACT WARRANTY AT 1-800-241-2947.</i>			

FAX TO : 800-360-8886
MAILING ADDRESS:
MOTOR COACH INDUSTRIES ATTN: WARRANTY DEPT.
7001 UNIVERSAL COACH DRIVE
LOUISVILLE, KENTUCKY 40258
USA