



CCS NEW COACH AND EXTENDED WARRANTY CLAIM FORM

[MCI Warranty Page](#)

[Warranty Service Team Territory Map](#)

PHONE: 877-254-6626 (West) 877-254-6624 (Central) 877-254-6623 (East)

EMAIL: Warranty@mcicoach.com

MCI Fleet Support Fax: 1-800-360-8886

U.S.A.	CANADA
<i>Where MCI requires defective parts returned, ship to:</i> MCI FLEET SUPPORT 7001 Universal Coach Drive Dock 23 Louisville, Kentucky 40258	<i>Where MCI requires defective parts returned, ship to:</i> Motor Coach Industries Warranty 1149 Martin Grove Rd Etobicoke, ON M9W4W7

CCS Account # :		Last 5 digits of VIN:	
Company Name:		Mileage:	
Street Address:		Fleet Number:	
City, State, Zip Code:		Date:	
Contact Name:		Date Failed:	
Phone Number:		Repair Order #:	
Fax Number :		E-Mail Address:	
Parts Order Claim #:			
<i>*Claim number if parts were shipped out at no charge by the Warranty Dept.</i>		MCI Causal Part # :	

COMPLAINT : _____

CAUSE : _____

CORRECTIVE ACTION: _____

Check to Ship	QTY	MCI PART #	PART DESCRIPTION	PART COST Blank if MCI Supplied	LABOR HOURS
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
Please provide total of other charges: <i>*Proof of other charges are required for reimbursement, such as invoices for sublet repairs</i>			Other Charges Total	Part Total	Labor Total
Claim Total					

Signature: _____ Date Submitted: _____

NOTE: All requested information above is required for claim submission