



PARTS, SERVICE and SUPPORT

CUSTOMER CARE
iWARRANTY

MCI PARTS STORE
SERVICE CENTERS

TECHNICAL SUPPORT

- Technical Training Institute
- Service Bulletins
- Maintenance Tips
- Preventive Maintenance
- Quick Reference Charts
- Publications

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- Emergency Roadside Assistance
 - Locate a Service Center
 - Locate your Customer Solutions Team
 - Parts Credit Application

MAINTENANCE MATTERS

Upholstery Care and Interior Coach Maintenance

A large portion of your coach interior investment is in the seats, so it makes sense to monitor their appearance and address any stains or damage promptly and effectively. Regular seat grooming and cleaning will remove damaging dirt, perspiration, oils and other contaminants, and will create a lasting, positive impression on riders.

In addition, here are our recommendations to consider when inspecting the interiors of your check:

- ✓ Fabric tears should be repaired as quickly as possible to prevent growth of the tear and contamination of the cushion. Left alone, faults in these areas will deteriorate with the passage of time and become increasingly expensive to replace.
- ✓ When cleaning seats, include other upholstered areas such as sidewalls and ceiling panels. While these areas don't experience the same wear and tear as seats, they could hold stains and odors that detract from the appearance of your coach.
- ✓ Floors are designed to be easily maintained, but accidents can happen and it is sometimes necessary to repair small tears or holes in the vinyl. Doing so will preserve the life of the surrounding vinyl as well as the underlying floor.
- ✓ Hard surfaces, such as glass, fiberglass or ABS, should be cleaned with an appropriate cleaner. Damaged parts should be repaired or replaced.
- ✓ An interior maintenance program should include passenger amenities such as illumination, air circulation, and entertainment systems.
- ✓ The use of LED reading lights is becoming widespread because of the long term benefit, namely; near zero maintenance. Consider retrofitting this feature if your coach is not already so equipped. Otherwise, ensure that every reading light works properly. Fluorescent lights, such as aisle or window lights, should be maintained to ensure proper illumination during loading and unloading of passengers.
- ✓ When the outside temperature is extremely hot or cold, the ability of the HVAC system to quickly disperse cool or warm air is essential to passenger comfort. Ensure that all heat and return ducts are unrestricted and that gaspers fully open and close. Clean or replace filters regularly to maintain cabin air quality.
- ✓ Entertainment system components don't typically fail without warning. Note any abnormal operations such as monitor color shifts or poor picture quality, tinny or noisy sound or poor radio reception, and take appropriate action. It's far better to repair a component rather than wait until it has to be replaced or has caused damage to something else.
- ✓ All moving parts, such as tray tables and recliners, should operate easily and smoothly.

Comprehensive and routine cleaning and maintenance of your coach's interior is an investment that pays off every time you take your coach out as well as in the long term. Regardless of your coach's current condition, whether new or not so new, a cleaning and maintenance program will enhance your customer's experience and prolong the life of your vehicle.