Questions & Answers

- Q. If I do not use TranSynd or fluids conforming to TES 295 will my repairs during my ETC period be covered by Allison Transmission?
- A. No, not if it is determined that the vehicle has been operating with fluids other than TranSynd fluid or fluid conforming to TES 295.
- Q. Where can I purchase ETC?
- A. From any authorized Allison Transmission Distributor or Dealer.
- Q. When do I purchase the coverage?
- A. At the time of vehicle delivery or within 12 months of vehicle delivery.
- Q. How do I pay for this program?
- A. You may include the cost with the purchase of your vehicle (with dealer approval), or simply write a check to the authorized Allison Transmission Distributor or Service Dealer.
- Q. If I decide to sell or trade-in my vehicle before my coverage expires, can the remaining coverage be transferred to my new transmission?
- A. No, the remaining coverage is not transferable to your new transmission. The ETC coverage purchased stays with the transmission...automatically. There is no need for transfer papers to be filed.

- Q. Do I have to return to the selling outlet to obtain service?
- A. No, you may select any authorized Allison Transmission service outlet offering vehicle transmission service.
- Q. If I take delivery of a new vehicle from an outlet that does not make the coverage available, am I still eligible to purchase the coverage?
- A. Yes, contact your nearest authorized Allison Transmission Distributor or Dealer to purchase the plan.
- Q. Will regears be accepted in this program?
- A. Yes, as long as they are new Allison transmissions in approved applications.
- Q. Are towing charges to the nearest Allison Transmission authorized service outlet covered by ETC?
- A. Yes, if your vehicle is disabled or if towing is necessary to prevent further damage to your transmission.
- Q. Is the support equipment purchased from Allison Transmission for original installations covered by ETC?
- A. Yes.
- Q. Are the electronic components purchased from Allison Transmission covered by ETC?
- A. Yes.



TranSynd™ heavy-duty automatic transmission fluid, a remarkable synthetic oil exclusively formulated by Castrol for Allison Automatics, extends Allison transmission oil drain intervals 300%. Your vehicles are out of service only half as often. And you reduce ATF change intervals.

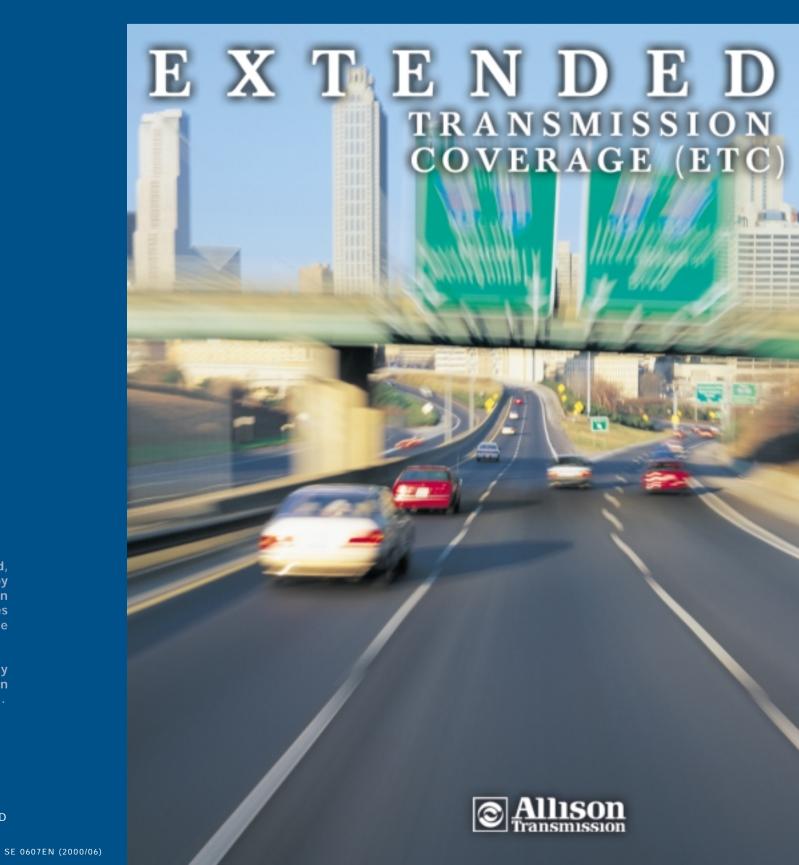
For complete details of the Allison Transmission standard warranty and ETC program, consult your authorized Allison Transmission Distributor, Dealer, or Allison Transmission Regional Office.



Allison Transmission

Extended Transmission Coverage
P. O. Box 894, Speed Code PF-9 Indianapolis, IN 46206-0894 1-800-242-5ATD
www.allisontransmission.com

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Terms and Conditions of Allison Transmission Extended Transmission Coverage (ETC)

ETC ELIGIBILITY

Most Allison automatic transmissions purchased at retail for use in on-highway vehicle applications are eligible for coverage (see chart for details). ETC may be purchased only within 12 months after delivery of the vehicle to the first retail purchaser.

Use of TranSynd™ or Test Engineering Specification 295 (TES 295) equivalent transmission fluid is a requirement for the full term of the Extended Transmission Coverage (ETC). The use of TranSynd or TES 295 equivalent transmission fluid is required for all transmission models, excluding off-highway transmission models. TranSynd or TES 295 equivalent transmission fluid must be installed during the first initial transmission fluid change or one month following the ETC registration, whichever occurs later. Proof of transmission fluid maintenance may be required. Failure to comply with the use of TranSynd or TES 295 equivalent transmission fluid will result in termination of the ETC contract. Any repairs that occurred outside the standard warranty period will not be honored.

ETC COVERAGES

ETC is available for one, two, or three years with unlimited mileage / hours for the transmission as purchased from Allison Transmission. Allison will pay 100% parts and labor for covered repairs during the ETC coverage period.

AGREEMENT PERIOD

ETC coverage time is measured from the end of the standard warranty period.

ETC PRICES

The suggested retail price is established for each transmission model / application combination for each of the three coverages available (one, two, or three years) shown on the chart to the right.

The terms and conditions under which Allison Transmission offers Extended Transmission Coverage are set forth on the back of the ETC Agreement Registration, available from any authorized Allison Transmission Distributor or Dealer.

On-Highway/Agriculture Standard Warranty for Participating OEM New Products

VOCATIONS	ATD MODELS	LENGTH	COVERAGE TERMS	MILEAGE/HOUR LIMIT
BUS MARKET				
COLLEGE BLIC	1000 0 1 74	01/5450	1000/ 041	
SCHOOL BUS	1000 Series™	3 YEARS	100% P&L	UNLIMITED
	2000 Series™	3 YEARS	100% P&L	UNLIMITED
	2400 Series™	3 YEARS	100% P&L	UNLIMITED
	AT	3 YEARS	100% P&L	UNLIMITED
	B 300	3 YEARS	100% P&L	UNLIMITED
	B 400, B 500	3 YEARS	100% P&L	UNLIMITED
	HD	3 YEARS	100% P&L	UNLIMITED
	HT	3 YEARS	100% P&L	UNLIMITED
	MD	3YEARS	100% P&L	UNLIMITED
	MT	3 YEARS	100% P&L	UNLIMITED
TRANSIT BUS	1000 Series	3 YEARS	100% P&L	UNLIMITED
SUBURBAN BUS	2000 Series	3 YEARS	100% P&L	UNLIMITED
SHUTTLE BUS	2400 Series	3 YEARS	100% P&L	UNLIMITED
	AT	3 YEARS	100% P&L	150,000 MILES
	B 300	2 YEARS	100% P&L	UNLIMITED
	B 400, B 500	2 YEARS	100% P&L	UNLIMITED
	MT, HT, V	2 YEARS	100% P&L	100.000 MILES
	1011, 111, 0	212/11/3	10070 1 QE	100,000 1411223
INTERCITY BUS	AT	3 YEARS	100% P&L	UNLIMITED
TOUR COACH	B 300	2 YEARS	100% P&L	UNLIMITED
PARK & RIDE	B 400, B 500	2 YEARS	100% P&L	UNLIMITED
	HT	2 YEARS	100% P&L	UNLIMITED
	MT	2 YEARS 2 YEARS	100% P&L	UNLIMITED
	1911	216/11/3	.0070 T &L	SACIIVITED
OTHER BUS	1000 Series	3 YEARS	100% P&L	UNLIMITED
BOOK MOBILE	2000 Series	3 YEARS	100% P&L	UNLIMITED
MEDICAL LAB	2400 Series	3 YEARS	100% P&L	UNLIMITED
CHURCH BUS	AT	3 YEARS	100% P&L	UNLIMITED
PRIVATE ACADEMY	B 300	2 YEARS	100% P&L	UNLIMITED
PRISON BUS	B 400, B 500	2 YEARS	100% P&L	UNLIMITED
	HT	2YEARS	100% P&L	UNLIMITED
	MT	2YEARS	100% P&L	UNLIMITED
MOTORHOME MARKET				
WOTORTIONE WARRET				
<u>MOTORHOME</u>	1000 Series	3 YEARS	100% P&L	UNLIMITED
	2000 Series	3 YEARS	100% P&L	UNLIMITED
	2400 Series	3YEARS	100% P&L	UNLIMITED
	3000 MH	5 YEARS	100% P&L	UNLIMITED
	4000 MH	5 YEARS	100% P&L	UNLIMITED
	AT	3 YEARS	100% P&L	UNLIMITED
	B 400, B 500	2 YEARS	100% P&L	UNLIMITED
	HD	2 YEARS	100% P&L	UNLIMITED
	HT	2YEARS	100% P&L	UNLIMITED
	MD	2YEARS	100% P&L	UNLIMITED
	MT	2YEARS	100% P&L	UNLIMITED
TRUCK MARKET				
FIRE APPARATUS	1000 Series	3 YEARS	100% P&L	UNLIMITED
	2000 Series	3 YEARS	100% P&L	UNLIMITED
	2400 Series	3 YEARS	100% P&L	UNLIMITED
	AT	3 YEARS	100% P&L	UNLIMITED
	HD	5 YEARS	100% P&L	UNLIMITED
	HT700 ELEC UNITS	5 YEARS	100% P&L	UNLIMITED
	HT700 EEEC ONTS	2 YEARS	100% P&L	UNLIMITED
	MD	2 YEARS 2 YEARS	100% P&L	UNLIMITED
			100% P&L 100% P&L	UNLIMITED
	MT	2 YEARS	IUU70 Pal	UNLIMITED
UTILITY AND				
<u>OTHERTRUCKS</u>	1000 Series	3 YEARS	100% P&L	UNLIMITED
	2000 Series	3 YEARS	100% P&L	UNLIMITED
RECYCLING	2400 Series	3 YEARS	100% P&L	UNLIMITED
RECYCLING TOWING		3 YEARS	100% P&L	UNLIMITED
TOWING	ΔΤ	JILANA	100% P&L	UNLIMITED
TOWING AMBULANCE	AT	SVEADO		
TOWING AMBULANCE P&D	HD	2 YEARS		
TOWING AMBULANCE P&D REFUSE	HD HT	2 YEARS	100% P&L	UNLIMITED
TOWING AMBULANCE P&D REFUSE DUMP	HD HT MD	2 YEARS 2 YEARS	100% P&L 100% P&L	UNLIMITED UNLIMITED
TOWING AMBULANCE P&D REFUSE	HD HT	2 YEARS	100% P&L	UNLIMITED
TOWING AMBULANCE P&D REFUSE DUMP MIXERS	HD HT MD	2 YEARS 2 YEARS	100% P&L 100% P&L	UNLIMITED UNLIMITED
TOWING AMBULANCE P&D REFUSE DUMP	HD HT MD	2 YEARS 2 YEARS	100% P&L 100% P&L	UNLIMITED UNLIMITED

Allison Transmission Extended Transmission Coverage

United States and Canada

(Prices in effect for Allison Transmission ETC contracts signed 7/1/2000 and after)

Bus Market

MODEL	SCHOOL BUS			INTERCITY BUS		TRA	ANSIT/SHUTT OTHER BUS	MOTORHOME		
	1YR	2YR	1YR	2YR	3YR	1YR	2YR	3YR	1YR	2YR
1000 Series™	\$235	\$350				\$ 536	\$ 800		\$400	\$ 600
2000 Series™	\$235	\$350				\$ 536	\$ 800		\$400	\$ 900
2400 Series™	\$235	\$350				\$ 536	\$ 800		\$400	\$ 900
AT 545	\$400	\$500							\$600	\$ 900
AT 545R	\$600	\$700							\$600	\$1,000
AT 1545	\$400	\$500							\$400	\$1,200
MD 3060	\$335	\$500								
MD 3060R	\$469	\$700								
MD 3066	\$335	\$500								
MD 3066R	\$469	\$700								
B 300	\$400	\$500	\$ 858	\$1,742	\$2,600	\$ 660	\$1,340	\$2,000		
B 300R	\$600	\$700	\$1,188	\$2,412	\$3,600	\$ 858	\$1,742	\$2,600		
B 400	\$500	\$600	\$ 594	\$1,206	\$1,800	\$ 660	\$1,340	\$2,000		
B 400R	\$700	\$800	\$ 726	\$1,474	\$2,200	\$ 858	\$1,742	\$2,600		
B 500			\$ 726	\$1,474	\$2,200	\$ 858	\$1,742	\$2,600		
B 500R			\$ 825	\$1,675	\$2,500	\$1,320	\$2,680	\$4,000		

TRANSMISSION

Truck Market

MODEL	P&D AND BEVERAGE			REFUSE PACKER		DUMP TRUCK & MIXERS			FIRE AND EMERGENCY			UTILITY & ALL OTHER TRUCKS			AGRICULTURE		
	1YR	2YR	3YR	1YR	2YR	3YR	1YR	2YR	3YR	1YR	2YR	3YR	1YR	2YR	3YR	1YR	2YR
1000 Series™	\$201	\$300								\$268	\$400		\$268	\$ 400			
2000 Series™	\$201	\$300								\$268	\$400		\$268	\$ 400			
2400 Series™	\$201	\$300								\$268	\$400		\$268	\$ 400			
AT 545	\$400	\$500								\$400	\$500		\$400	\$ 500		\$400	\$ 500
AT 545R	\$600	\$700								\$500	\$600		\$450	\$ 600		\$450	\$ 600
AT 1545	\$400	\$500								\$400	\$500		\$400	\$ 500			
MD 3060	\$140	\$285	\$425	\$528	\$1,072	\$1,600	\$264	\$ 536	\$ 800	\$248	\$503	\$ 750	\$231	\$ 569	\$ 700	\$231	\$ 569
MD 3060R	\$231	\$469	\$700	\$660	\$1,340	\$2,000	\$396	\$ 804	\$1,200	\$363	\$737	\$1,100	\$363	\$ 737	\$1,100	\$363	\$ 737
MD 3066	\$198	\$402	\$600	\$528	\$1,072	\$1,600	\$330	\$ 670	\$1,000	\$297	\$603	\$ 900	\$429	\$ 871	\$1,300	\$429	\$ 871
MD 3066R	\$264	\$536	\$800	\$660	\$1,340	\$2,000	\$462	\$ 938	\$1,400	\$429	\$871	\$1,300	\$495	\$1,005	\$1,500	\$495	\$1,005
MD 3560	\$165	\$335	\$500	\$528	\$1,072	\$1,600	\$264	\$ 536	\$ 800	\$248	\$503	\$ 780	\$231	\$ 469	\$ 700	\$231	\$ 469
MD 3560R	\$297	\$603	\$900	\$660	\$1,340	\$2,000	\$396	\$ 804	\$1,200	\$363	\$737	\$1,100	\$363	\$ 737	\$1,100	\$363	\$ 737
HD 4060				\$627	\$1,273	\$1,900	\$396	\$ 804	\$1,200				\$462	\$ 938	\$1,400		
HD 4060R				\$759	\$1,541	\$2,300	\$528	\$1,072	\$1,600				\$594	\$1,206	\$1,800		
HD 4560				\$627	\$1,273	\$1,900	\$396	\$ 804	\$1,200				\$462	\$ 938	\$1,400		
HD 4560R				\$759	\$1,541	\$2,300	\$528	\$1,072	\$1,600				\$594	\$1,206	\$1,800		

COVERAGE (ETC)